

First-person recording guide

LATAM | Residential and commercial tasks | Head-mounted phone

1. Device requirements

Resolution. Record at 1080p or higher. Use landscape orientation only.

Accepted devices. Use one of the supported phones below. Unsupported devices are rejected.

Platform	Accepted models
iPhone	iPhone 12 / 12 Mini / 12 Pro / 12 Pro Max; 13 / 13 Mini / 13 Pro / 13 Pro Max; 14 / 14 Plus / 14 Pro / 14 Pro Max; 15 / 15 Plus / 15 Pro / 15 Pro Max; 16 lineup excluding 16e; 17 lineup excluding 17e
Google Pixel	Pixel 6 / 6 Pro; 7 / 7 Pro; 8 / 8 Pro; 9 / 9 Pro
Samsung Galaxy S	S21 / S21+ / S21 Ultra; S22 / S22+ / S22 Ultra; S23 / S23+ / S23 Ultra; S24 / S24+ / S24 Ultra

2. Camera and head-mount setup

- The phone is mounted on the forehead at eye level, camera facing forward, in landscape orientation.
- The camera is angled slightly downward, about 45 degrees, so the hands and fingers are visible during work and the toes are visible when standing still.
- The lens must be kept clean and unobstructed.
- The strap must be tight enough that the phone does not bounce, slide, or tilt during movement.

3. How to record

- Record real, useful tasks at a natural pace. Work must not be staged or faked.
- Use good lighting so the scene and the hands are clearly visible.
- Head movement should be smooth. Avoid fast, jerky, or unnecessary movements.
- Keep hands in frame when grabbing, holding, and releasing objects.
- Capture a complete task from start to finish where practical.
- Record while standing or walking. Seated recording is not accepted.

Tasks, quality and privacy

4. Eligible tasks

Residential: everyday household tasks done by hand, for example:

- Laundry, including sorting, loading, folding, and putting away
- Kitchen tidying, clearing, wiping surfaces, washing, and loading a dishwasher
- Organizing rooms, putting things away, making beds, and decluttering
- Bathroom cleaning
- Plant care and pet care
- Garage organization and general pickup

Not eligible: cooking-focused recording at home. For commercial locations, permission to record in the space is required.

Providers can focus on residential. Volume and consistency matter more than perfect category distribution at this stage.

5. What gets footage rejected

Footage may be rejected for any of the following:

- Obstructed, tilted, or shaky camera view
- Poor lighting
- Hands intentionally held up in front of the camera
- Contrived, robotic, fake, or staged task performance
- Hands out of frame for more than 10% of active grabbing or releasing time
- Unnecessary pauses, or no clear task
- Fast, volatile, or unnecessary head or hand movement
- Extremely repetitive motion for long stretches
- Seated recording
- Portrait orientation
- Explicit or troll content
- Duplicate or fraudulent submissions
- Unsupported devices
- Footage recorded without required permission or consent

Before you start recording

6. Privacy and consent

- Do not record any person who has not agreed to be recorded.
- Do not record private spaces, sensitive documents, or screens.
- Record only in spaces where recording is permitted.

7. Pay

- Pay is based on accepted hours uploaded through the client's app under the correct org code.
- Rejected footage is not paid.
- Payment questions should be directed to the recruiting team.

Quick checklist before recording

- Supported phone, landscape, 1080p or higher
- Phone strapped at eye level, angled about 45 degrees down, lens clean
- Good lighting, hands in frame, standing or walking
- A real residential or commercial task, start to finish, no cooking at home
- No people, private spaces, documents, or screens recorded without permission

For project and onboarding support: helpdesk@crossinghurdles.com